

sTouch WiFi door access controller

Hand phone instruction

Please read this instruction carefully before install and use the APP and controller

1. Product induction :

This model added Wi-Fi function based on sTouch door access controller. User can open the door from any distance when Wi-Fi is connected. This instruction is only for Wi-Fi function, for more details please refer to sTouch W-w product's full instruction.

2. Installation of "eWeLink" app :

- 1) For IOS hand phone, scan the below left side QR code or find "eWeLink" at apple store. And please update to latest version.
- 2) For android hand phone, scan the below right side QR code or search "eWeLink" at search engine for app. And please update to latest version.



IOS QR code



Android QR code

3. Registration and login "eWeLink" user account :

- 1) Open "eWeLink" app on user's phone, register new account step by step for the first time use with user's phone number or email address. Please note that password should not less than 8 digital numbers.
- 2) After successful registration, the user need to login with user's own registered phone number or email and password. The app will not close until user logout, once its logged out the user has to login again.



4. Pairing the hand phone with Wi-Fi :

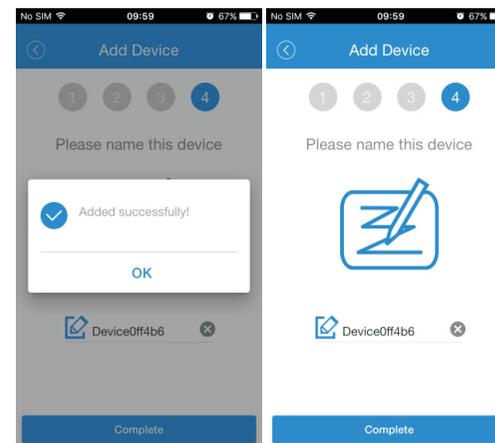
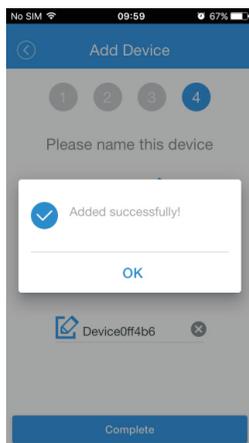
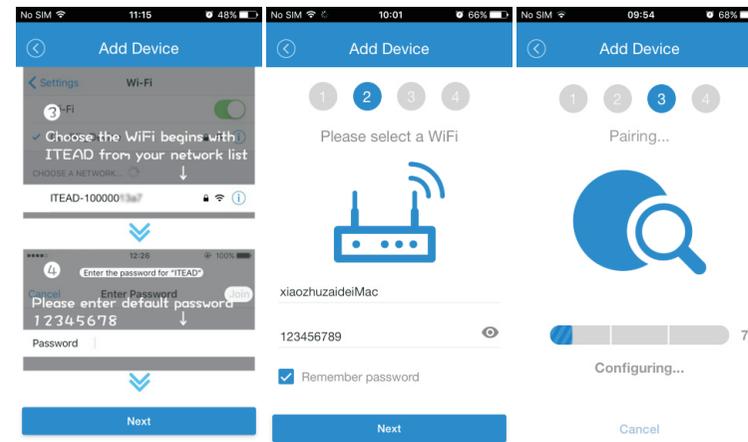
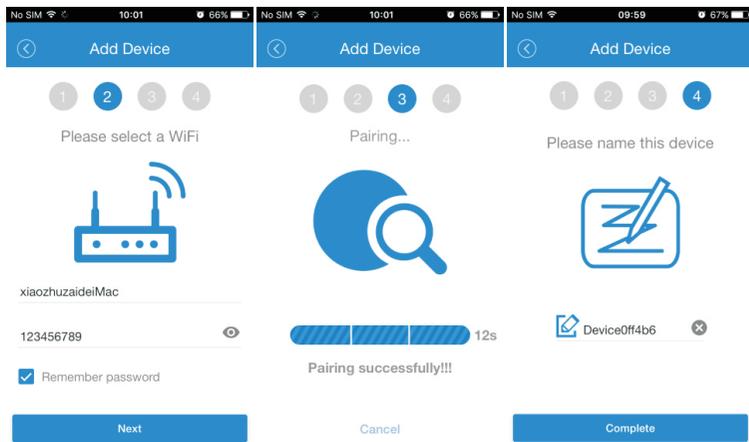
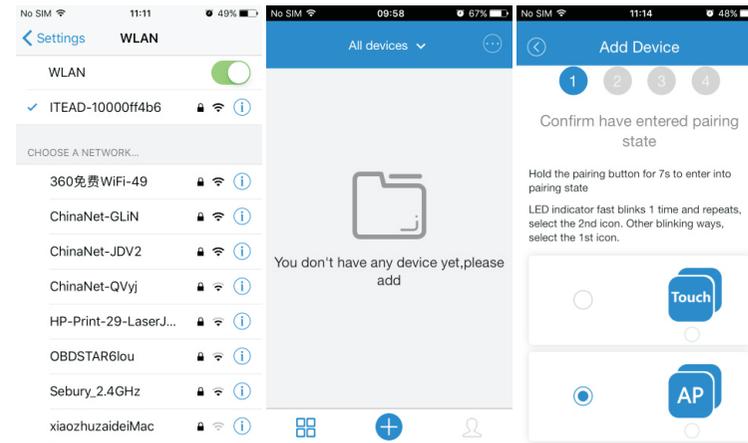
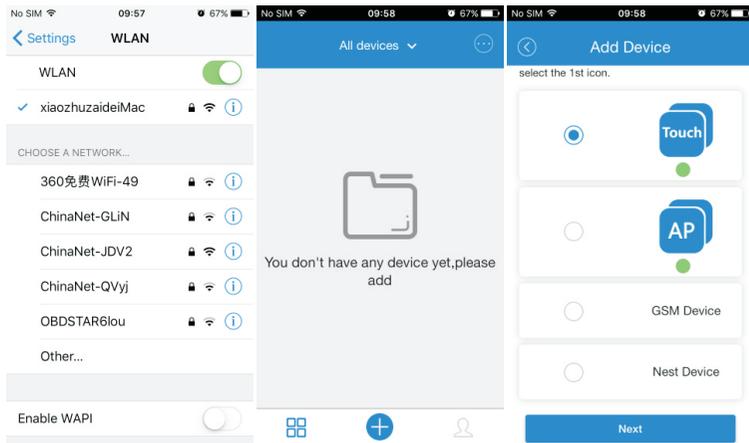
First, user needs to press *88888#60 to enter the setting mode.

Under the setting mode, there are two kinds of pairing methods: Auto and Manual. During the pairing status, the LED light indicates as below :

- 1) Green color LED light flashes 3 times, after a few second, enters the auto pairing mode.
- 2) Orange color LED light slowly flashes 2 times, then flash in a fast speed, enter the manual mode.

For IOS phone auto mode:

1. Enter setting, connect with any working Wi-Fi,
2. Open eWeLink app, clicks this logo  at the bottom, then chooses the first "Touch" option, then click "Next".
3. Check the Wi-Fi ID and password, click "Next" if correct, waiting for the phone to add the device, once it's successful, click "Complete" and then click "OK". Now your phone is connected with the device.

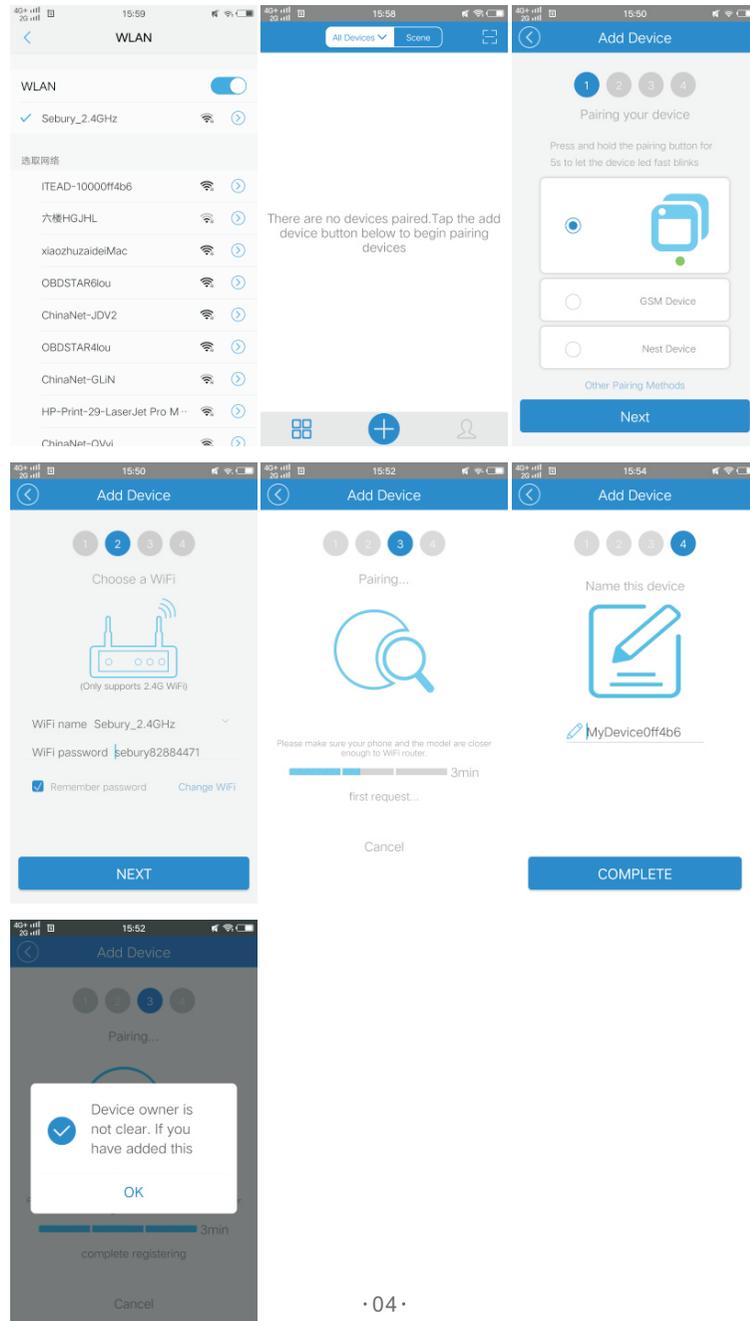


For IOS phone manual mode :

1. Enter setting, switch on Wi-Fi, find "ITEAD-10000" or any device start with "ITEAD", connect it and input 12345678 as the password, make sure it's connected.
2. Open eWeLink app, click this logo  at the bottom, then choose the second "Touch" option, then click "Next", roll down till the end, click "Next".
3. At this step, from the middle choose a working WiFi, input WiFi name and password, click "Next", waiting for the phone to add the device, once it's successful, click "Complete" and then click "OK". Now your phone is connected with the device.

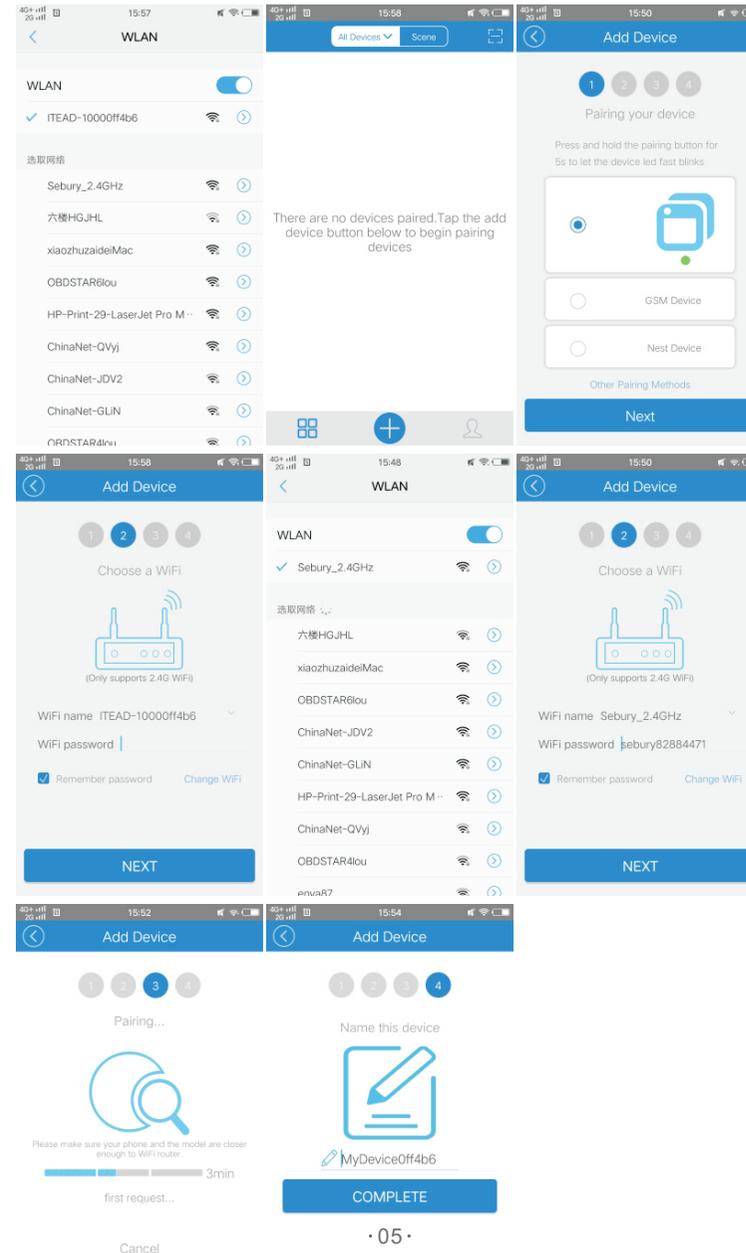
For Android phone auto mode :

1. Enter setting, connect with any working Wi-Fi,
2. Open eWeLink app, clicks this logo  at the bottom, then chooses the first "Touch" option, then click "Next"
3. Check the Wi-Fi ID and password, click "Next" if correct, waiting for the phone to add the device, once it's successful, click "Complete" and then click "OK". Now your phone is connected with the device.



For Android phone manual mode :

1. Enter setting, switch on Wi-Fi, find "ITEAD-10000" or any device start with "ITEAD"; connect it and input 12345678 as the password, make sure it's connected.
2. Open eWeLink app, click this logo  at the bottom, then choose the second "Touch" option, then click "Next", roll down till the end, click "Next".
3. At this step, from the middle choose a working Wi-Fi, input Wi-Fi name and password, click "Next", waiting for the phone to add the device, once it's successful, click "Complete" and then click "OK". Now your phone is connected with the device.



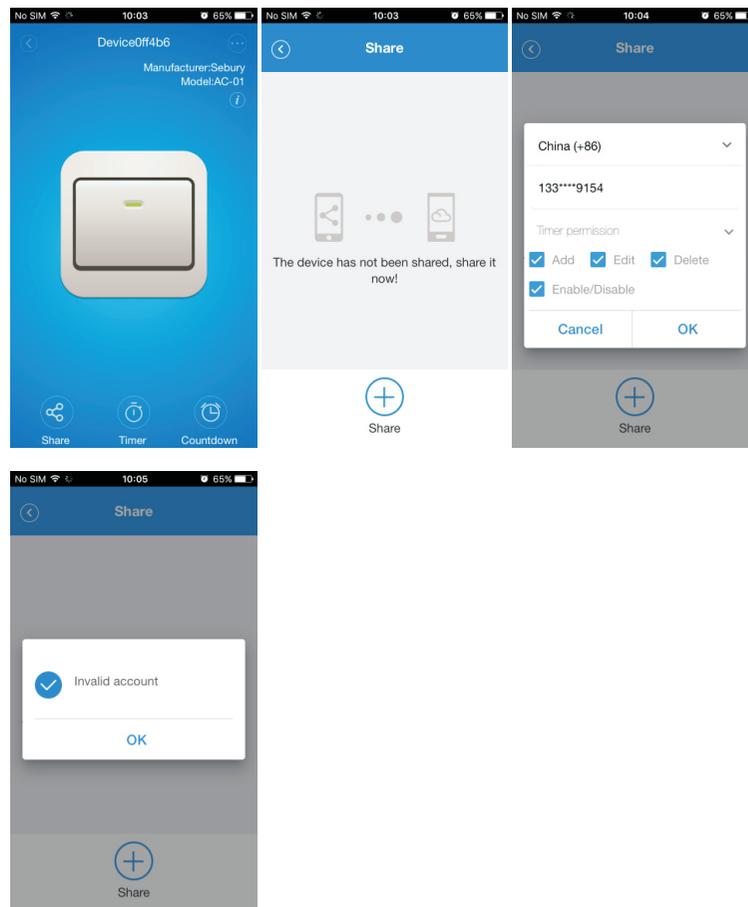
5. Notification for usage :

1. The latest version of the app support Chinese language, please update to latest version.
2. If the working Wi-Fi has no password required, then please leave it empty.
3. Currently the controller only support 2.4G Wi-Fi, 5G is not supportive.
4. If the internet provider hide or filtered the MAC address, please let them change the setting and then connect.
5. APP begins to search and automatically connect the ITAED-XXXXX, the controller will automatically continue to next step after registration.

6. Open the door and share the device :

1. When user click the ON/OFF, open and close door function can be done at the same time without any delay.
2. The first connected phone will be considered as the admin phone. The admin phone can share the device to other phones so that other phones can control the door open and close. The other phones must be already registered with eWelink and must login already when the admin phone share the device to them.
How to share: Admin phone click "share" bottom, then continue with "+" bottom, then choose the other device country code and phone number/ account, click confirm, then it's successfully shared.

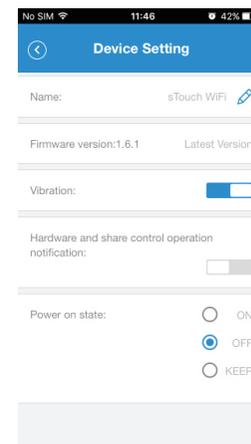
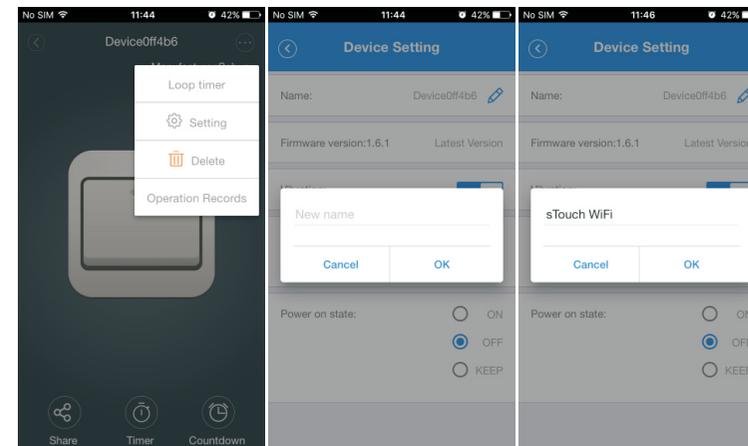
The admin phone and other phones can delete the device.



7. Rename the device:

User can rename the device.

How to rename: click bottom, click device setting, click my device, type in the name you like, click "OK".

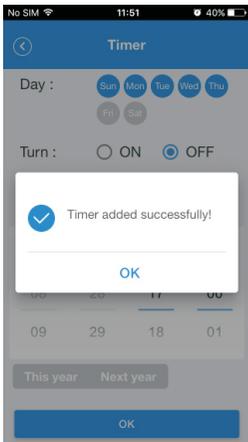
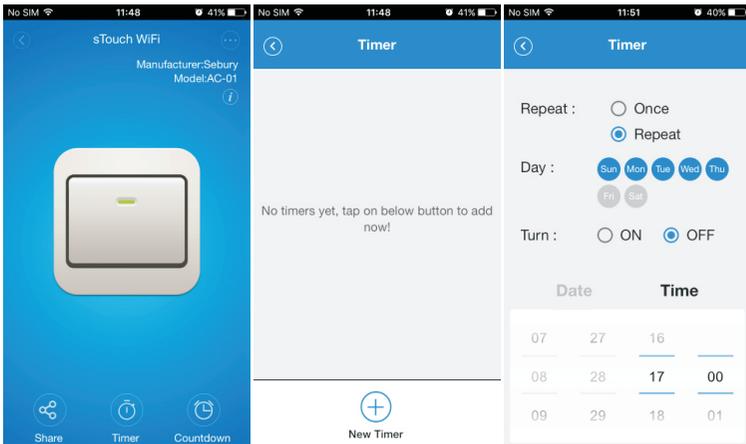


8. Set time to open and close the door :

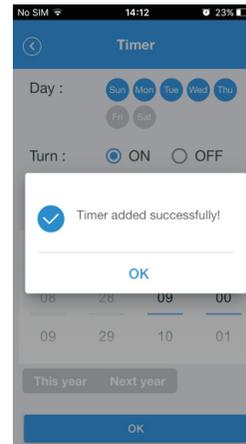
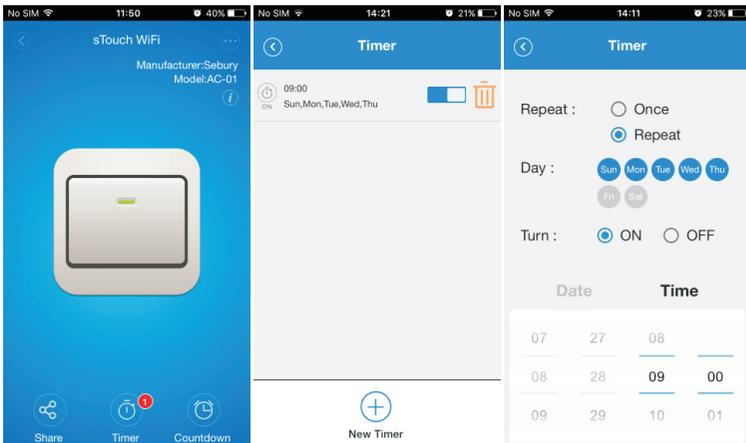
Press * bottom and input admin password#651#* to enter the self-lock mode. Maximum 8 different time can be set. E.g. Monday to Friday morning 9:00am set open the door and afternoon 17:00 close the door.

How to set: under the self-lock mode, click "New timer", set time and repeat, then click "OK".

Press * bottom and input admin password#650#* to enter the self-lock mode.



Repeat the procedure if add more than one time.

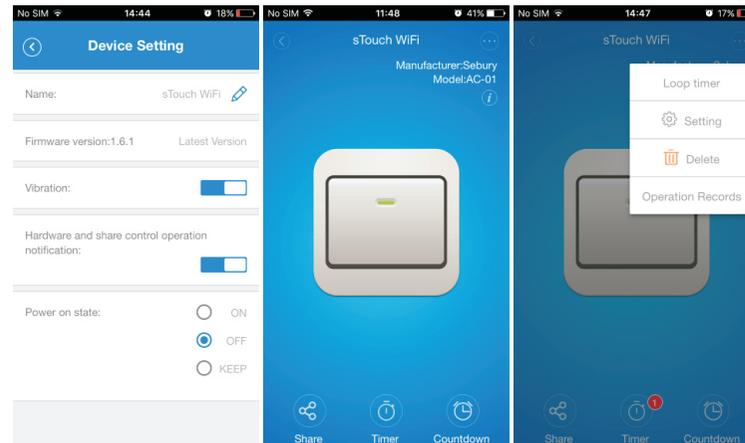


9. Delete the device:

Every controller only can have one admin phone with one device; the admin device can share the device to other devices. If the user wants to set other phone as admin device, the existing admin device must delete from the first paired phone.

10. Vibration/ Hardware and share control operation notification:

When vibration option is on, the device will vibrate when the door is open. If Wi-Fi signal is weak or device is disconnected, neither will the door open nor will the device vibrate. If Hardware and share control operation notification is on, the device will record all the ON/OFF record. Click ☺ bottom to check the record.



Action	Time	Trigger By
OFF	2017-08-28 14:45:46	Device
ON	2017-08-28 14:45:41	App
OFF	2017-08-28 11:50:17	Device
ON	2017-08-28 11:50:11	App
OFF	2017-08-28 11:48:27	Device
ON	2017-08-28 11:48:21	App
OFF	2017-08-28 11:48:09	Device
ON	2017-08-28	App

11. Choose different languages :

App will automatically recognize the system language when installing and install the same language as the system. User can switch language in user center.

12. Contact us :

Click  bottom to find us.

13. Frequent Q&A :

Q1: After add the device, why it's not shown on the screen and cannot be controlled?

A : After user add the device, the controller need 1-120 seconds to connect the router, if it takes more than that, it means device not connected properly.

Here are some of the possible solutions:

1. White color LED light flashes one time and off for 2 second means the phone is not connected with router or the password is wrong or the phone is too far from router. Please put the phone near the router, if no changes, switch off the controller and add device again. Make sure Wi-Fi is not 5G and MAC address is not filtered.
2. White LED light flashes one second and off one second means phone is connected with router and server but not added to user's account, please switch off the controller and switch on again and try, if still the same please re-add the controller.
3. White LED flashed 2 times means controller connected with router but not connected with the server, please make sure the working Wi-Fi is stable and connected. If this happens many times means the internet is not stable.

Q2. The phone cannot search/find the controller, what to do?

A : Maybe because of too many attempts add device in a short time. Please switch off the wlan, off the controller, restart and try again.

Q3. Can I use hand phone's internet to connect and control the device?

A : Any working hand phone's mobile data and Wi-Fi can be used to control the controller.

14. Wechat :

Except the app, Wechat also can conduct the same function. After APP is working properly, please find "coolkit" in wechat, login with registered account. That's all.

More fun of distance control to be discovered...

Please download and install the APP before use



iOS QR code



Android QR code